

Terms and Conditions

Last Updated: August 20, 2026

Welcome to SensionCX (the "Website"), owned and operated by SensionCX Inc. ("we," "us," or "our"). Please read these Terms and Conditions carefully before using our Website or engaging our advisory services. By accessing or using our Website and services, you agree to be bound by these Terms.

1. Description of Services

SensionCX operates as a vendor-neutral technology advisory helping mid-market enterprises optimize cloud, connectivity, and security infrastructure. We sit between enterprise buyers and over 200 vetted tech providers to help teams benchmark their current technology spend and renegotiate terms.

As part of our offerings, we provide a zero-cost, vendor-neutral infrastructure and spend optimization audit.

2. No-Cost Advisory & Compensation Structure

Our architecture and vendor optimization reviews are conducted at zero cost to your organization. SensionCX does not charge direct consulting fees for these audits. Instead, if you choose to implement a solution through our network, we are compensated directly by the selected technology suppliers via our Technology Services Distributor (TSD) partnerships. You are under no obligation to purchase or switch providers following our audit.

3. Client Obligations & Data Authorization

To construct a custom architecture blueprint or flag hidden cost leaks, we require your cooperation. Clients must provide a digital copy of their last 1 to 2 months of invoices from their primary providers and authorization to run the data. By submitting these documents, you represent that you are an authorized decision-maker for your organization with the right to share this billing and infrastructural data for auditing purposes.

4. Third-Party Providers & Limitation of Liability

SensionCX does not manufacture the software or build the fiber. We assist your team in designing and evaluating custom solutions across areas such as Managed XDR, 24/7 SOC-as-a-Service, incident response, penetration testing, and crisis simulation.

Because we act strictly as an independent advisor and broker:

- **Third-Party Contracts:** Any technology, hardware, or managed service you choose to procure will be governed by a separate, direct contract between your organization and the chosen technology supplier.
- **No Liability for Service Failures:** SensionCX is not responsible or liable for the delivery, installation, uptime, performance, or data security of the third-party providers you select.
- **Disclaimer of Warranties:** SensionCX provides its advisory services and Website "as is" and "as available" without any warranties, express or implied, regarding the ultimate performance of third-party vendor solutions.

5. Confidentiality

We understand that telecom, cloud, and security invoices contain sensitive operational data. SensionCX agrees to use your provided documentation solely for the purpose of running total-cost-of-ownership (TCO) matrices, security benchmarks, and infrastructure scoping. We will not sell or distribute your operational data to unauthorized external marketers.

6. Intellectual Property

All original content, graphics, branding, and methodologies displayed on sensioncx.com are the intellectual property of SensionCX Inc. and are protected by applicable copyright and trademark laws. You may not copy, reproduce, or distribute our site content without prior written permission.

7. Governing Law

These Terms and Conditions shall be governed by and construed in accordance with the laws of the Commonwealth of Massachusetts, without regard to its conflict of law provisions. Any legal action or proceeding arising out of or relating to these Terms shall be brought exclusively in the state or federal courts located in Massachusetts.

8. Changes to These Terms

We reserve the right to modify or replace these Terms at any time to reflect changes to our operational model or regulatory requirements. We will notify users of any material changes by updating the "Last Updated" date at the top of this page.

9. Contact Us

If you have any questions about these Terms, please contact us at:

Email: tmendez@sensioncx.com